

Frequently Asked Questions

If you have a question that is not answered below please feel free to contact us on 028 92 651633.

- **How long is the nursery session?**
The session starts at 9:00am and finishes at 11:30am.
- **How will you help my child to settle?**
We will work with you to ensure your child settles and has a positive start to their educational journey. In June your child will be allocated a time to come and meet the staff and have a look around the nursery. Then your child will be allocated a starting date – children start in small groups of no more than six – and you can attend with your child until they are ready for you to leave.
- **What happens if my child finds it difficult to settle?**
On the odd occasion that a child finds it difficult to settle a parent is asked to come in each morning and stay for a few minutes until the child settles to an activity. We will ask you about your child's favourite activity and an adult will engage them with that.
- **What will my child do during a nursery session?**
Your child will engage with learning through play. The first hour of the session is spent indoors where your child will play with a range of resources and make friends. Staff will encourage communication and ask questions and provide additional resources to extend your child's learning. During this time your child will be provided with a snack and a drink of milk or water. The second hour is spent in outdoors with continued learning in a planned and structured environment. After which we enjoy storytime and singing.
- **Will my child still play outdoors if it is raining?**
Yes. We ask that you send suitable outdoor clothing to enable us to continue our learning outdoors even when it is raining. If it is windy or icy we will spend the morning indoors if we deem it unsafe outdoors.
- **Will I need to send a snack with my child?**
No. We ask for a fund money contribution which we use to provide a healthy snack and purchase craft resources.
- **Will you help my child if they need toileting support?**
Yes. All children must be toilet trained but we understand accidents do happen. Staff will support your child in getting changed in line with our Child Protection guidelines.
- **Is there any after-school provision?**

Yes. An outside company 'Play For All' provide after-school care. If needed nursery children can stay from 11:30am – 2:00pm. There is a charge for this service. 'Play For All' use the nursery building.